

ACCEPTABLE USE POLICY

Last Updated: February 27, 2026

1. Purpose

This Acceptable Use Policy (“AUP”) for Revalize, Inc. and its affiliates (“Revalize”) defines the rules governing use of Revalize’s software, subscriptions, licenses, applications, websites and services (“Services”). This AUP is designed to protect system integrity, ensure compliance with applicable law and maintain a secure, reliable environment for all Revalize’s customers (“Customers”).

2. Scope

This AUP applies globally to all: (i) persons or entities who access or use Revalize’s Services, including without limitation to employees, contractors and agents of Customers (“Users”); and (ii) systems, software, data, interfaces, APIs, and network resources made available through the Services.

3. Acceptable Use

Users may access and use the Services solely for Customer’s internal business purposes and in accordance with this AUP, the applicable Revalize agreement governing the Services, and all applicable laws and regulations.

Without limitation, Users agree that they will:

- Safeguard all access credentials, maintain appropriate authentication controls, and not share, transfer or misuse User credentials.
- Promptly notify Revalize of any suspected unauthorized access or security incident involving the Services.
- Comply with this AUP and all applicable local, state, federal and international laws and regulations, including without limitation privacy and data protection laws.
- Maintain confidentiality of all Revalize proprietary information.
- Cooperate with any investigations regarding the Services and promptly notify Revalize of any suspected violations of this AUP.

Each Customer must ensure that all its Users comply with this AUP and remains responsible for its Users’ acts and omissions in connection with the Services.

4. Prohibited Use

In connection with the Services, Users may **not**:

Security & Access Controls

- Permit any third party to access or use the Services in violation of this AUP or applicable Revalize agreement.
- Attempt to gain unauthorized access to the Services and related systems and data.
- Circumvent or interfere with security or authentication controls.

Legal & Regulatory Compliance

- Use any Services, or allow the transfer, transmission, export, or re-export of the Services or portion thereof in violation of this AUP or any applicable law or regulation.
- Access or use the Services if the User or Customer is listed on, or owned or controlled by a party listed on, any applicable government restricted or blocked party list, including without limitation the U.S. Treasury Department's OFAC Specially Designated Nationals (SDN) List.
- Use the Services in any manner or for any purpose that infringes, misappropriates, or otherwise violates any intellectual property right or other right of any person, or that violates any applicable law or regulation.
- Enter or store sensitive personal data in the Services, except as explicitly permitted in the applicable Revalize agreement.
- Engage in fraud, deception, tax evasion, or other unlawful activities.

Disrupt or Misuse Services

- Launch denial-of-service attacks or any activity that adversely affects the stability of the Services and related platform or systems.
- Engage in excessive automated requests or unapproved high-volume API calls.
- Send spam, bulk unsolicited messages, or phishing communications.
- Harass, threaten, impersonate others, or disseminate harmful or offensive content.
- Introduce or attempt to introduce viruses or malicious code.
- Engage in penetration testing without written authorization.
- Reverse engineer, decompile, disassemble, decode, adapt or otherwise attempt to derive or gain access to any software component of the Services, in whole or in part, including without limitation, source code, underlying structure or algorithms of the Services.
- Misuse the Services, interfere with their operation or circumvent technical limitations.
- Copy, modify, or create derivative works of the Services or rent, lease, lend, sell, license, sublicense, assign, distribute, publish, transfer, or otherwise make available the Services, except as explicitly permitted in the applicable Revalize agreement.
- Access the Services to build, train, or improve competing products or to conduct benchmarking.

5. Monitoring and Enforcement

Users agree that Revalize may monitor use of the Services to enforce this AUP and to maintain security and compliance with Revalize's policies and agreements.

Any violation of this AUP may result in suspension or termination of access to the Services, removal of content and/or legal action, as applicable.

6. AUP Changes

Revalize may update or modify this AUP as needed, including without limitation to reflect legal, security, or operational changes. Updates will be posted on Revalize's website, and continued use of the Services following such posting constitutes acceptance of the updated AUP.